



Outdoor-Fitness Equipment™

DELIVERY FAQs

Delivery - We suggest that you unwrap and inspect your Outdoor-Fitness Equipment immediately upon delivery. The equipment is inspected carefully at our warehouse before shipping to assure quality. If possible, please notify the driver at time of delivery as well as the Outdoor-Fitness headquarters of any obvious shipping damage or if there are any missing pieces from your equipment list.

Storage of Equipment - If storage of the equipment is necessary before the scheduled installation begins; it is recommended that the equipment be stored in a dry and secure area until the date of installation. Ideally, a dry, locked, indoor storage place is best. Outdoor-Fitness cannot be responsible for lost or stolen pieces.

The layers of wrapping that the equipment arrives in are for damage protection during shipping. This wrapping by no means seals the equipment off from the environment. If the wrapping is left on the equipment in an outside environment during storage for an extended period of time, moisture, dirt, and unwanted flora and fauna have the potential to be trapped against your equipment. This can lead to damage in the way of rusting, scratching, and denting of the equipment.

Decals – Instructional decals, providing basic exercise information for the equipment, are available free of charge for placement onto the frame of individual equipment pieces. These decals will arrive separately from your equipment. They will be delivered by US Mail unless otherwise discussed. For best results, the decals should be applied to the equipment after the equipment has been fully and properly installed. If your project requires individual instructional sign posts for each station, these are available for purchase on our web site [www.outdoor-fitness.com].

Maintenance - Please try to have someone responsible for regular equipment inspections. The equipment does require very minimal maintenance, but should be looked after, and not neglected or treated poorly, for optimal function, durability and resiliency.

Regular inspection and care, such as correctly positioning sprinkler heads, will add to the durability and life of the equipment. For optimal results, maintain the paint surface much like an automobile or vehicle paint surface. Waxing the equipment surface and using WD-40 in moving joints can help to increase the life of the equipment, much like the paint job of a car or any other mechanical moving joint.

Installation - Outdoor-Fitness Equipment installation instructions will arrive separately from your equipment either via US Mail or e-mail. The installation instruction .pdf files are also available on our web site [www.outdoor-fitness.com] under the individual equipment pages. Also, step-by-step total project installation advice is given at [<http://www.outdoor-fitness.com/facilities/facilities.htm>]. Should you require any additional installation advice for any reason, please contact us at:

Outdoor-Fitness, Inc.
877-517-2200 (toll free)
719-488-3812
info@outdoor-fitness.com

Equipment Return - Outdoor-Fitness Equipment does not generally have a return policy. We will always work with you to make sure that you are happy and satisfied with your purchase. However, if the return of a piece of equipment is absolutely necessary, a full refund (not including shipping costs) may be given when the piece is returned in unused and original condition within 30 days of the delivery date. Both the return shipping and associated costs will be the responsibility of the purchaser.